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Justin,

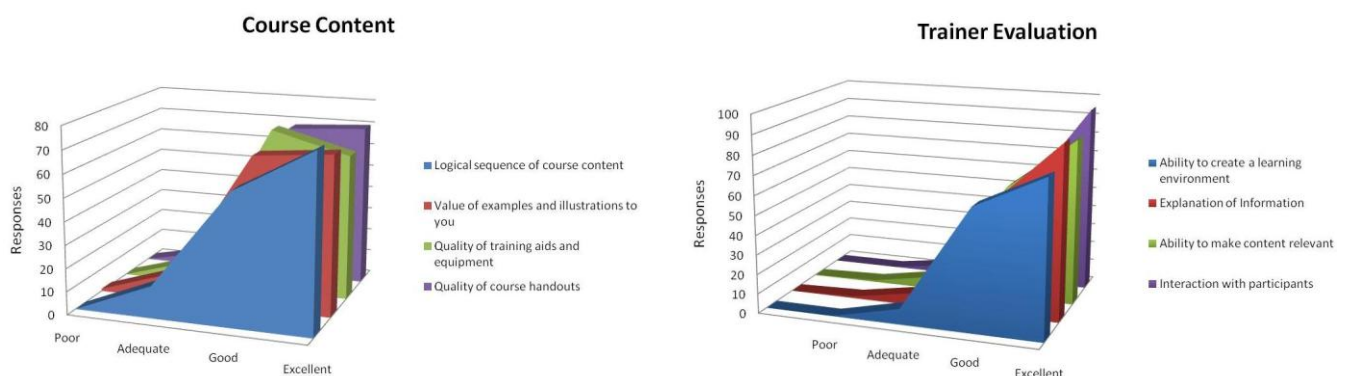
I am writing to thank the An Meá team for its excellent work on developing our Hazard Management course. We enjoyed working with you, Steve, and Sergey, and we feel that the project was a definite success.

The course that the team at An Meá put together met our brief very well. In particular, we wanted to improve the ability of our construction and maintenance crews to identify workplace hazards and to better use their JRA forms to document appropriate controls. Some elements of the course that we feel are noteworthy include:

- The Haz & Zard training tool promotes interaction and active learning among participants
- Hazard Management concepts and terminology are taught from first principles
- Participants learn specific techniques for identifying hazards
- The on-site activity and JRA exercise demonstrate the safety behaviours we want our staff to emulate

Participants also felt that the course was a success. We evaluated course feedback gathered from 132 attendees. I am happy to report that the feedback was very positive. On the average, participants rated your trainers' performance as "Excellent" (9 out of 10), and your course content also as "Excellent" (about 8.5 out of 10).

The following charts show the ratings for some specific categories:



Thanks again for a job well done,

Neil Willis
Maintenance Services Manager